MINUTES OF THE BALLARAT GOLF CLUB INC

119th ANNUAL GENERAL MEETING HELD AT THE CLUBHOUSE

ON MONDAY 24th MARCH 2014.

Present:

President Ross Jones (Chairman) and 53 members as per register of attendance. The meeting opened at 8:00PM.

Apologies:

Barry Allan, John King, Jill Heinz, Allan Ballard, Bernie Sheahan, Anne Sheahan, Carole Ryan, Bernadette Clark, Frances Fraser, Bill Davis, Peter Collins, Joan Sheahy.

Moved: R Clarke **Seconded:** K Wagner that apologies be accepted. **Carried.**

The President welcomed all members to the 119th AGM of the Club and read the notice of the meeting.
The President noted that the minutes of the meetings referred to in the notice would not be read as had been done in the past and that this intention had been advised to members through email and postings on the notice board. He then asked if there we any objections to this and there were none forthcoming. He then asked for confirmation on the minutes the Annual General Meeting held on 25th March 2013

Moved: A Burns that the Minutes of the Annual General Meeting held on 25th March 2013 be accepted as a true and accurate record. **Seconded:** W Hines. **Carried.**

The President then asked for confirmation of the minutes the Special General Meeting held on 25th March 2013

Moved: M Bibby that the Minutes of the Special General Meeting held on the 25th March 2013 be accepted as a true and accurate record. **Seconded:** W Thomas. **Carried.**

Adoption of Annual Report:

The President presented the Annual Report reading the highlights of his report as contained in it. He noted the absence of B Allan who was unable to attend due to work commitments and thanked him for his considerable contribution to the Board particularly through his roles in match and greens, his time as Captain and that he had undertaken more than one role at a time which was both unusual and difficult and had done so in an outstanding manner.

The President then asked Paul Foley – Finance Director to speak.

The Finance Director referred to his full report contained in the Annual Report noting that structure of which was designed to give a picture of every facet of the Club's operations noting key points as written and then called for questions.

Prior to questions the President apologised noting that he had failed to make special recognition of the presence of Life Members at the meeting being Peter Hoskin, Heather Brauman and Phil Trevenen. They were welcomed with warm applause.

- B Parker. Asked what monies would be forthcoming from Integra in the future. The Finance Director advised that all monies owing to the Club under the contract with Integra had been paid and no further amounts owed.
- M Dunne. Asked how much to "tennis court saga" had cost the Club. The Finance Director advised that the total cost was approximately $1M but that Integra had funded $350K through the contract and that this had been finalised and reported in the 2012 Annual Report.
- M Dunne. Expressed his concern that the fees charged to senior's golfers on a Tuesday should be examined as he believed that the lower membership cost at other clubs combined with the low Tuesday visitor fee may drag potential members away. The President noted this and noted that this would be examined by the Board.
- J Carr asked if the $6 fee agreement existed at other Clubs. Various responses from members present were given
- N Perry asked if there were any plans for the overflow car park area. The President responded that no

plans were in place and that it would be reviewed after the strategic plan review of the clubhouse.

- B Parker put forward two proposals for the Board to consider – 1. A new membership free for a member and their partner, and 2 Providing members with 40 or more years continuous membership a discount of at least 50 to 70 % off member dues. The President responded that this would be reviewed by the Board.
- B King asked is something was to be done about the fountain as he felt it was a feeble thing using power and should be switched off. The President responded that the fountain had been purchased for both aesthetic reasons and to circulate the water in the dam to keep any algal blooms under control.
- J Carr asked why receipts were not issued to green fees players. M Phillips responded that this was currently being examined and would be in place in the near future.
- J Carr stated he thought that the web-site was not as good as the previous version and needed improvement and using it was frustrating. M Phillips responded that the website was in 2 parts – that developed by the club and the micropower area that was accessed once the member logged in. He noted that we were the beta site for online booking and were working through the major issues then the minor ones would be addressed and that such teething problems were to be expected
- J Carr stated that an effective feedback method for members needed to be introduced.
- J Carr noted the problems that had been had with the new scoring system particularly the recent 4 ball events. M Phillips noted that the fourball events while being scored on a single card should have only one of the team holing out with the other team member pickup up and noting his card as such. The President noted that all issues are being passed on the appropriate points and that written instructions for the completion of cards for the different event types would be issued in the near future.
- P Ridley noted that there was no method of understanding where a team score was at as the game was being played.
- K Dunne noted that in a 4 ball event partners should be able to be nominated before the game commences as to choose at the end of the game could lead to some collusion. M Phillips responded that the Club had not been aware of issues before the event – and that in 4 ball events one of the players marking pick up is a must. The requirement of players to choose partners through ball toss up made the preselection of partners difficult though it was possible in the system for the pro-shop to nominate playing partners before the event started – though this still requires separate cards. The President noted that the Club will continue to examine the system and seek improvements.
- B Delmenico noted that she had played at Warrnambool recently and that its different card system for 4 balls had worked well there.
- M Bibby noted that following the 4 ball event last week there had been no way of knowing the scores before you left the course if playing in the morning and that the scores were not on the web site. M Phillips noted that the leaderboard should have been on display and that was an error.
- R Clarke asked why the Club had gone with the Micropower solution. The President noted that the Club had examined other golfing solutions including MiClub however the implementation cost of the system was $30K and not affordable. M Phillips added MiClub would also incur an $11K per annum operating cost and that the Club is a Micropower club with the majority of its operating systems utilising their software solutions encompassing tills, member rewards, members wallets, functions and membership and that most of these systems were excellent and that improvement was expected in the golf system as has been displayed in other areas.
- J Carr asked why the pro-shop balances cannot be displayed on-line. The President noted that the pro-shop is a stand alone system with a separate financial operating system but that the Club were working to have these balances displayed in the members section.
- R Ridley noted that given much of the money involved in the pro-shop member balances was in fact trophy winnings and as such the Club should have the same accountability as those trophies awarded within the clubhouse – i.e. the vouchers provided to the ladies.

As no further general business items were forthcoming the President then drew attention to the Captains report, acknowledging all trophy winners and thanking the match committee.

The President then confirmed that elections had not been held for the vacant Board positions as only 3 nominations had been received for the 3 vacant positions. As a result Greg Anders and himself had been returned to the Board with Matt Uptin joining the Board for the first time – congratulating Matt on his appointment.

There being no further questions the President asked the members Receive and Adopt the Annual Report, Revenue Statement and Balance Sheet for 2013. Moved P Ridley Seconded M Berry. Carried.

Life Member Peter Hoskin then rose to congratulate the President on conducting the AGM in less than 1 hour – the shortest he could remember in over 40 years of attendance.

The President closed the meeting at 8:50 PM